

## FAQ

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### **Can you give me more information on the vouchers?**

Your booking confirmation email contains a link to an Evoucher for printing, if required for immediate use, before the main voucher pack has been received.

All gift vouchers are presented in a gift pack and are valid for 12 months from the date of purchase. The voucher is sent in a plain white envelope to your specified address, you should receive your pack within 3 working days of placing the order

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### **How many participants in a group?**

With each group there are no more than 4 participants and 2 spectators (per participant) to a Falconer, to give a great personal falconry experience.

We can also cater for any group size, should you wish to bring more than 4 people.

Please contact the office on [enquiries@thehawkingcentre.co.uk](mailto:enquiries@thehawkingcentre.co.uk) or 01795 473680

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### **When do you run the experiences?**

All of our experiences are run seven days a week all year through

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### **What do the spectators do?**

Your spectators are every part of the group and spend the duration with you taking photographs and enjoying the scenery. On the Full Day spectators also enjoy lunch as part of the experience.

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### **What should we wear?**

Please wear comfortable clothes for the weather and sturdy shoes. Please also wear long sleeved clothing.

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### **What happens if it is inclement weather?**

We generally fly in most weather conditions, however if the experience is postponed we will call you before 8.30am and offer you another date for your experience

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### **What age limit is there?**

The minimum age for the half or full day is 6 years old, although they do need to be accompanied by an adult participant or spectator

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### **Where are your experiences held?**

The Hawking Centre is permanently based at 2 locations on the private estates of Doddington Place Gardens and Eastwell Manor Hotel in Kent.

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FAQ

**Can I change my location?**

Upon booking your date please choose your location for your experience

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**Do we get to fly an Eagle?**

We currently have a team of 4 eagles, you will certainly have the opportunity to hold/fly one

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**Can I take my 5 day course over a longer period of time?**

You can take the course on either 5 consecutive or non consecutive days over the year

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**Why should we book with The Hawking Centre?**

We have been established since 1998 and have worked at the most prestigious UK locations. We pride ourselves on the best customer service, all our locations are high class and our birds are kept in tip top condition, giving you an incredible Falconry Experience and value for money.

Please see our trip advisor reviews

Please email [enquiries@thehawkingcentre.co.uk](mailto:enquiries@thehawkingcentre.co.uk) or call 01795 473680 for any further questions

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